

**IMPORTANT PRODUCT SAFETY NOTICE FOR GREENLEE® ESG45X/ESG45LX**

This Notice Applies To Greenlee ESG45LX / ESG45X Tools Produced from October 2016 to April 2023



Figure 1 - Tool Model Identification and Decal Location

May 31, 2023

Dear Greenlee ESG45LX / ESG45X Customer,

This is an Important Product Safety Notice. Greenlee Tools, Inc. recently determined a risk that the hydraulic pressure release valve on Greenlee ESG45LX / ESG45X models made from October 2016 to April 2023 (the “Tool”) could become obstructed, causing the Tool’s pump cylinder housing to experience over-pressurization and sudden rupture resulting in the release of pressurized hydraulic oil. This sudden release of high pressure hydraulic oil can result in personal injury.

Please take immediate steps to inspect all ESG45LX / ESG45X tools in your possession according to the instructions on page 2. If you determine your ESG45LX / ESG45X unit is affected, Greenlee will provide rework service to your Tool at no charge to address this matter as well as free pickup and return shipping to you.

## IDENTIFYING AFFECTED TOOL INSTRUCTIONS

**STEP 1** – Inspect the tool decal to determine tool’s model (see, Figure 1 on page 1). If the tool model shows “ESG45X” or “ESG45LX”, continue to Step 2. No other Greenlee models are affected by this Notice.

**STEP 2** – Remove battery from tool. Look into the battery shoe area, to determine if there is a White Dot as shown in Figure 2. If there is a White Dot, this tool has already been reworked and is not part of this notice. If there is no White Dot, continue to Step 3.



**Figure 2** – Inspect Battery Shoe area to determine if White Dot Present (Arrow shows White Dot indicating Tool not affected)



**Figure 3** – Determine two-character Tool Date Code (Circle shows “QZ” in this example)

**STEP 3** – If there is no White Dot, determine the two-character tool Date Code by looking at the serial number label (See Figure 3). If serial number label is missing, contact Greenlee for assistance. If the two-character Date Code listed on the tool serial number label is: KT, KV, KW, KX, KY, KZ, K1, LN, LP, LQ, LR, LS, LT, LV, LW, LX, LY, LZ, L1, MN, MP, MQ, MR, MS, MT, MV, MW, MX, MY, MZ, M1, NN, NP, NQ, NR, NS, NT, NV, NW, NX, NY, NZ, N1, PN, PP, PQ, PR, PS, PT, PV, PW, PX, PY, PZ, P1, QN, QP, QQ, QR, QS, QT, QV, QW, QX, QY, QZ, Q1, RN, RP, RQ, RR, RS, RT, RV, RW, RX, RY, RZ, R1, SN, SP, SQ, SR, or SS, and no White Dot is present your ESG45X/ESG45LX is affected and must be returned to Greenlee. Do not continue to use the Tool. Contact Greenlee using the information provided below.

Again, note this Notice is not applicable if your tool contains a White Dot or does not contain the Tool Date Codes listed above.

If your tool has a matching Date Code (Step 3) and NO White Dot is present (Figure 2) **your Tool is affected and must be returned to Greenlee. Do not continue to use the affected Tool.** You must immediately contact Greenlee Technical Service, either via email at [ProToolsTechService@Emerson.com](mailto:ProToolsTechService@Emerson.com) or



---

by phone at 844-789-8665 to arrange for a free shipping code to send the Tool back to Greenlee for inspection and service work.

Should you have additional questions or need help determining if your Tool unit is affected, please contact Greenlee Technical Service, either via email at [ProToolsTechService@Emerson.com](mailto:ProToolsTechService@Emerson.com) or by phone at 844-789-8665 for assistance.

Sincerely

Greenlee Tools, Inc.