**IMPORTANT SAFETY NOTICE: REQUIRED RETURN OF CERTAIN HDE PRX-500 PROXIMITY VOLTAGE DETECTORS PRODUCED IN JANUARY 2020.**

Dear PRX 500 Owner,

HDE recently discovered that a small batch of its PRX-500 Proximity Voltage Detectors produced in January 2020 may not have received an important final test procedure at our factory before being shipped. Although in most situations the PRX-500 Proximity Voltage Detector has an auto-check feature that should help the tool detect an internal flaw and automatically shut itself down, if the auto-check does not operate correctly, there is a chance the PRX-500 Proximity Voltage Detector could be rendered incapable of detecting and measuring the proper presence of live electricity, creating a risk of death, serious personal injury or property loss.

In response, HDE has decided to issue this Important Safety Notice and require that all owners of HDE PRX-500 Proximity Voltage Detectors within a certain date range take the following actions:

1. Immediately stop use of PRX-500 Proximity Voltage Detectors in your possession.

2. Verify if any PRX-500 Proximity Voltage Detectors in your possession are possibly affected under this Notice by using the serial number identification instructions on page 2.

3. If any of your PRX-500 Proximity Voltage Detectors are affected, do not use the tool(s) and contact HDE as instructed on page 2.

If your PRX-500 Proximity Voltage Detector serial number is affected, HDE will help arrange for the expedited return shipping, testing and replacement, if required, free of charge.
SERIAL CODE IDENTIFICATION INSTRUCTIONS

STEP 1 – Look at the back of the PRX-500 Proximity Voltage Detector and find the serial number made up of letters and the numbers located at the bottom right corner of the label.

STEP 2 – If the serial letters and numbers appearing on the label are either **PX 0220** or **PX 0320** your PRX-500 Proximity Voltage Detector could be affected and must be returned to HDE. Do not continue to use the tool. Immediately contact Charlene Bergstrom at HDE, either via email at Charlene.Bergstrom@Emerson.com or by phone at (847) 363 5697 to arrange for expedited shipping.

STEP 3 – HDE will provide you with shipping instructions to send the PRX-500 Proximity Voltage Detector unit back to HDE. Thereafter HDE will return a fully tested unit back to you at no charge.

Should you have additional questions or need help determining if your HDE PRX-500 Proximity Detector unit is affected, please contact Charlene Bergstrom at HDE either via email at Charlene.Bergstrom@Emerson.com or by phone at (847) 363 5697.