

Important Safety Notice

HDE/ Greenlee RT-10 Rope Tester & CT-300 ClearTest® Transformer Tester That Use Two Batteries



Figure 1 – RT-10 Rope Tester



Figure 2 - CT-300 ClearTest Transformer Tester

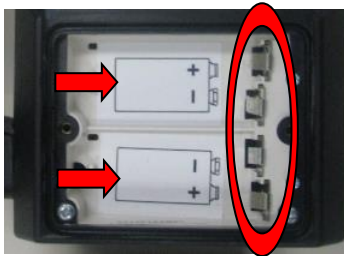


Figure 3 – Affected Tester – Uses Two 9V Batteries, Has Contacts In Both Compartments. Subject to Safety Notice



Figure 4 – Reworked Tester. Contacts Removed in One 9V Battery Compartment. Not Subject to Safety Notice.



Figure 5 – Tester With Single Battery Compartment – Not Subject To Safety Notice

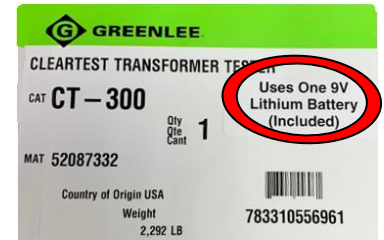


Figure 6 - Unit carton Label includes marking “Uses one 9V Lithium battery (included).” Not subject to safety notice

March 9, 2022

This is a Product Safety Notice. Greenlee/ HDE recently determined that incorrect 9V battery placement in the RT-10 Rope Tester and CT-300 ClearTest Transformer Tester Units that use two 9V batteries could cause excessive heat, battery / Tester damage and fire.

All RT-10 Rope Tester and CT-300 ClearTest Transformer Tester Units that use two 9V batteries are affected (“Testers”). IF YOU HAVE AN RT-10 ROPE TESTER OR CT-300 CLEARTEST TESTER UNIT, STOP USING YOUR TESTER AND CHECK TO SEE IF IT IS AFFECTED. Affected Tester units can be identified by removing the battery compartment cover and 9V batteries. If the Tester battery compartment has contacts for use with two batteries (as shown in figure 3), it is subject to this important Safety Notice. **Do not reinstall the 9V batteries in the affected Tester units. Do not use Tester. Contact Greenlee Technical Services for free rework of the Tester** at 800-435-0786 or via email at grntechnicalsupport@emerson.com.

If the Tester has been reworked by Greenlee / HDE to remove contacts in one of the 9V battery compartments (as shown in figure 4) or has a single battery compartment (as shown in figure 5) the tester unit is not affected and is not subject to this Safety Notice. If the unit is in its original carton, and the carton label has the words “Uses one 9V Lithium battery (included)” on the label (see figure 6), the tester unit inside the carton is not affected and is not subject to this Safety Notice.

Please take immediate steps to determine if you have any affected RT-10 Rope Tester or CT-300 ClearTest Transformer Testers in your possession. Then, contact Greenlee/HDE Technical Services at 800-435-0786 or via email at grntechnicalsupport@emerson.com to arrange for the free shipping and rework of your affected RT-10 Rope Tester or CT-300 ClearTest Transformer Testers.

After your affected RT-10 Rope Tester or CT-300 ClearTest Transformer Tester has been reworked by Greenlee/HDE to a single battery configuration (see figure 4), the tester can be used. Thank you for your cooperation and we regret any inconvenience that this may have caused you. If you have any questions about this Safety Notice, please contact Greenlee Technical Services at 800-435-0786 or via email at grntechnicalsupport@emerson.com.